

Tips on contacting Metchosin's Mayor and Council

Metchosin residents should feel free to contact their Mayor and Councillors when concerns arise with situations in the District. Our elected officials are: Mayor John Ranns, Councillor Andy MacKinnon, Councillor Kyara Kahakauwila, Councillor Sharie Epp and Councillor Marie-Térèse Little.

Contact by e-mail

We have found this to be the most direct way to address issues simultaneously with the Mayor, Council and the Chief Administrative officer (CAO, Lisa Urlacher). The e-mail addresses of these people are (copy and paste into your message).

jranns@metchosin.ca; andy@metchosin.ca; kyara@metchosin.ca; mtlittle@metchosin.ca;
sepp@metchosin.ca; Lurlacher@metchosin.ca mayorandcouncil@metchosin.ca;

We have often sent e-mail messages to Mayor, Council and CAO, and have then followed up with phone calls to specific council members.

Contacting by phone:

The main District phone number is 250-474-3167. You can reach the CAO at this number, and sometimes the Mayor.

The Councillors personal phone numbers are listed on the District's website and are:

- Mayor John Ranns: 250-478-3446
- Councillor Andy MacKinnon: 250-478-8232
- Councillor Kyara Kahakauwila: 250-516-9302
- Councillor Sharie Epp: 250-478-8400
- Councillor Marie-Térèse Little: 250-508-8756

Ask for a meeting:

Request to meet directly with the Mayor and specific Councillors. If you do this, be prepared to be clear and specific on the issues you want to discuss. Come to these meetings with facts and information (dates, descriptions, photos).

Visit the District Office:

We're aware of a number of people who have taken their issues directly to staff and the Mayor at the District office. Residents are often asked to file a formal complaint about situations they see occurring. For example, the District has received numerous complaints in recent years about unauthorized dumping on neighbouring properties.

Submit a formal complaint:

You do NOT have to go to the District office to file a formal complaint. We would suggest that you put "Formal Complaint" in the subject line. As complaints are handled by District staff, the e-mail should be addressed to the CAO (Lurlacher@metchosin.ca), and you may wish (as we often do) to CC the Mayor and Council. Please include photos and as much factual information as possible.

Respectful engagement

Metchosin's Mayor and Councillors have made a strong commitment to being accessible to residents. We always aim to make contacts with our elected officials respectful, even when there are differences of opinion.